

Prapti Kille

Product Manager | AI & Data-Driven | 3+ Years Experience | B2B SaaS & Mobile

prapti.kille@gmail.com | (425) 301-5381 | [Portfolio](#) | [LinkedIn](#) | Seattle, WA

WORK EXPERIENCE

Product Manager | [Oppia Foundation](#)

Sep 2025 – Present

- Drove launch execution for automated lesson translations using AI text-to-speech, defining test scenarios and coordinating fixes with engineering to eliminate manual volunteer dependency and reduce localization time per lesson by ~80%.
- Owned product definition for Oppia's first learner credential across 11 user stories, establishing how the platform recognizes skill mastery and delivers shareable proof of learning to motivate continued progress for a global learner base.

Product Manager | Microsoft ([Capstone Project](#))

Jan 2025 – Jun 2025

- Led a team of 4 to conduct mixed-methods user research with 32 Excel power users, uncovering 3 critical pain points in Excel's Trace Dependents/Precedents features.
- Translated research insights into PRDs and Figma prototypes, conducting A/B testing across design variants and iterating through usability testing that projected ~20 minutes saved per model debug and 30-40% reduction in formula error tracing time.

Associate Product Manager | SAP Labs

Jul 2021 – Sep 2023

- Led global product strategy, roadmap and Agile execution for [SAP Analytics Cloud \(SAC\) Mobile](#), delivering on-the-go analytics to 1,500+ enterprise customers and driving 27% MAU growth over 2 years.
- Piloted 0-to-1 AI-powered voice querying feature for SAC Mobile through user research, enabling NLP to replace manual visual analysis; 100-user pilot achieved 82% query success rate and 28% increase in average app session length.
- Spearheaded SAC Mobile launch in China on Tencent App Store, coordinating engineering requirements and defining enterprise onboarding processes, resulting in 18 new enterprise customers within 3 months.
- Drove iOS dashboard performance improvements through data-driven prioritization, reducing load time from 30s to 9s and improving iOS user NPS by 5 points within 2 months.

Business Analyst Intern | SAP

May 2020 - Sep 2020

- Enabled pre-deployment engine failure prediction for BHEL by consolidating sensor data across 30 suppliers into a unified schema and implementing a Random Forest ML model in Python achieving 89% accuracy.
- Built an end-to-end sales funnel Excel dashboard consolidating 5 disconnected workbooks into a single conversion view, eliminating ~3 hours of manual weekly reporting and enabling data-driven pipeline decisions for sales and leadership.

PROJECTS

[Grove](#)

- Identified gaps in sustainable shopping through interviews with 50+ eco-conscious consumers, rapidly prototyped a Chrome extension using OpenAI API for real-time sustainability scoring, building with AI-assisted development based on user testing feedback.

[Prapti's AI Assistant](#)

- Built a live RAG-powered AI chatbot integrated into personal portfolio, enabling recruiters to interactively query professional experience using natural language, demonstrating applied AI product development.

EDUCATION

Master of Science Information Management | University of Washington

Jun 2025

- Specialization: Program/Product Management & Consulting, UX, AI

Bachelor of Technology & MBA Technology Management | Narsee Monjee Institute of Management Studies

Aug 2021

- Specialization: Business Intelligence & Analytics, Entrepreneurship

SKILLS & TOOLS

- **Product Management:** Backlog Management, Feature Prioritization, Product Lifecycle Management, Scrum, Sprint Planning, Stakeholder Management, Customer Insights, KPIs & OKRs, Competitive Analysis, Wireframing, B2B SaaS
- **Artificial Intelligence:** Generative AI, LLMs, Prompt Engineering, AI-assisted Development (Vibe Coding)
- **Data & Technical:** Data Analysis, Python, SQL, Data Visualization, Power BI, Tableau, Excel
- **Tools:** Figma, JIRA, Miro, Azure DevOps, GitHub, Notion, Microsoft 365, Slack